

## END USER WARRANTY

### **SHOWER TOILET AXENT.ONE AND AXENT.ONE<sup>PLUS</sup>**

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The following end-user warranty for the above-named product applies in addition to and does not affect your contracting partner's legal guarantee concerning material and product defects.

The warranty period for production and material defects is 2 years from the date of the product's installation.

Warranty claims can be made only if

- Installation and commissioning has been performed by an authorised installation company and in accordance with the instructions.
- The product has been used and maintained in accordance with the user manual.
- The exterior has not been damaged through or as a result of incorrect installation, commissioning, maintenance or cleaning.
- No modifications have been made to the AXENT shower toilet.
- This warranty is valid only in countries where AXENT is represented by a sales subsidiary or certified sales partner.

In the event that a product or material defect is detected within the warranty period, AXENT guarantees the following:

- AXENT shall commission an appointed customer service contact to rectify the defect or replace defective parts of the same type and quality free of charge. The end user cannot make any further claims, such as a sales cancellation, against AXENT.

In the event that the defective product is no longer produced at the time of the warranty claim, AXENT reserves the right to deliver an equivalent product. Following replacement, the defective products will become the property of AXENT.

Services or parts provided under warranty neither extend nor renew the original warranty period. The warranty period for repaired, replaced or completely new installed parts ends with the product's original warranty period.

If warranty claims are asserted and it turns out during the inspection of the product by AXENT that there was no defect or that the warranty claim does not exist for one of the above-mentioned reasons, AXENT is entitled to charge a service fee according to real expenditure (material, labour, travel).

This warranty is subject exclusively to Swiss law. The United Nations Convention on Contracts for the International Sale of Goods is expressly excluded. Any dispute arising from this warranty falls within the jurisdiction of the court where the head office of AXENT is located.